



LANCARE FAULT REPORT FORM

Customer Information:

Date: _____

Company Name: _____

Customer Engineer Name: _____

Contact Phone: _____

Contact Cellular: _____

Contact Email: _____

Shipping Address details: _____

- Street _____

- Suburb _____ Area Code _____

- Province _____

Reseller Company Name: _____

Reseller Engineer Name: _____

Technical Support Information:

Product Part Number: _____

Product Serial Number: _____

Fault Description: _____

Duxbury Technical:

DUXBURY
Networking

Fault tested and confirmed by partner: _____

RMA Number: _____

Faulty product returned to Enterasys on: _____
